

Frequently Asked Questions

1. Who is offering these courses?

This is an initiative of Manipal Global Education Services (MaGE), Bangalore. The main purpose is to showcase various course offerings to prospective learners. You may take a demo tour and review the representative modules and course contents (limited editions) along with faculty profiles to experience the learning solutions. The full courses are available for enrollment at www.manipalglobal.com

2. Who can enroll in these courses?

There are no eligibility criteria. Anyone interested to experience sample modules of various courses, may enroll. You would need to use your Facebook or Google login credentials to sign in.

3. What profile sharing permissions am I granting to Loop by signing in with my FB/G+ id?

We seek your public profile access permission (these are the minimum permissions that Facebook and Google+ ask for) in order to authorize your login credentials. As part of this profile, we are interested in your email address, current city, and birthday and education history. We DO NOT access your friends list to further post or reach out to them in any way.

4. If I use my Facebook/Google ID to login, would you post anything on my timeline automatically?

On login, no automated posts are made on your timeline without your permission.

5. What do I share on my FB/G+ timeline?

You can explicitly share any course video or your leaderboard rank or your quiz scores on your FB/G+ timeline anytime.

6. Are there any prerequisites for the courses?

It would help if one has a basic knowledge of operating the computer and has access to the internet through computer or mobile phone or any handheld device. No other prerequisites are required to learn these courses.

7. Will I be getting all services available on the portal as a student?

Yes, once you join the course, you will be able to access all the relevant study materials hosted on the Learning Management System (LMS) 24 x 7.

8. What if the password is forgotten?

You may use either your Facebook or Google login credentials to access courses. In case you forget the password, please work through the password change supported by Facebook and Google applications respectively.

9. How do I ask questions related to the course topics?

The Ask/Answer section on the platform enables you to ask question and also answer others queries. The questions are answered by other community members.

10. May I share any video with my friends?

Yes. You may share any video from the course book on your Facebook/Google+ timeline.

11. Who provides the certification for the program?

These are only sample modules of various courses offered by Manipal Global. The purpose is for you to experience the learning solutions. There is no certification provided.

12. What should a student do in case of any complaints on technical issues relating to the course?

In case of any complaints related to either to the course/ LMS Platform you can write email to the following e-mail id: loop@manipalglobal.com.